

Update Product Prices Guidebook



Study Material
Crave Interactive

How to Update Product Prices

Updating your product prices can be done easily and quickly by following a few simple steps. Price changes will be updated in real time to your Mobile Order & Pay menu as soon as you have completed these steps

1. Login to Crave CMS

2. Navigate to the menu

- Using the top navigation select Products > Menu
- Your menus will be displayed (the majority of customers only have one menu), double click on the menu to view further options

3. Navigate to category

- Once the menu is opened, navigate to the category your product is located in.
- Open up the category and find your product
- To access the product configuration, click on the 'edit' icon

4. Change Product Price

- Once your product page is open, check you are on the 'Generic' tab.
- Amend the price in the 'Price (Including tax)' box and click 'Save and go' to return to the menu

The screenshot shows the 'Generic' tab of a product configuration page in the Crave CMS. The product name is 'Bulmers'. The 'Price (Including tax)' field is set to '10.00'. The 'Description' field contains the text: 'A light bodied apple cider with sweet apple notes and a subtle tanginess.' The 'Short description' field contains '500ml'. The 'Generic product' and 'Brand product' dropdowns are both set to 'None - Select ...'. The 'Color' field is empty, and the 'Is alcohol' checkbox is unchecked. The 'Schedule' dropdown is set to 'Inherit from category'. The 'Support notifications' dropdown is also set to 'Inherit from category'. The 'URL' field contains 'crave://product/300402'. A red circle with the number '1' is placed over the 'Price (Including tax)' field, indicating where to make the price change. A yellow warning banner at the top of the form states: 'This product does not have an image button configured.'